



CompuGroup™
Medical

CGM Direct Scanning Technical Packet

April 7, 2023

CGMwebPRACTICE™

Fully Web-Based Practice Management Suite



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NOTICE

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Prior to making any upgrades or changes to your server or workstations (hardware or software) you should obtain the most recent version of this document. It is crucial to review the document with your IT Department/Hardware vendor to make sure that any upgrades or changes made will not prevent CGM Direct Scanning from functioning properly.

You can contact CompuGroup Medical at 888-627-7633 to request a copy of this document or you can access the Knowledge Tree folder in *CGM webPRACTICE™ Help* to download a copy.

CGM DIRECT SCANNING SETUP PROCESS

To install CGM Direct Scanning on schedule, you or your IT Department/Vendor must complete this document and return it one week prior to your scheduled installation. Any delays may postpone your installation. If you will be unable to return this document in time, contact your Implementation Consultant at (888) 627-7633.

ABOUT THIS DOCUMENT

This document outlines the technical requirements needed to properly implement CGM Direct Scanning. This document is directed towards an Information Technology audience.

INSTRUCTIONS

Initial the CGM Direct Scanning Server Requirements section to acknowledge understanding. (Page 5)

Initial the CGM Direct Scanning Client Computer Requirements section to acknowledge understanding.
(Page 5)

- Sign the document to acknowledge understanding. (Page 5)
- Return the entire packet to your Implementation Consultant.
- Your Implementation Consultant will proceed with the installation and setup of CGM Direct Scanning on your system and inform you when it is complete.

CGM DIRECT SCANNING TECHNICAL REQUIREMENTS

The technical requirements for CGM Direct Scanning are listed below.

Server Requirements

	Details
CGM webPRACTICE	<p>Must meet the current CGM webPRACTICE System Requirements.</p> <p>The most current version of the CGM webPRACTICE System Requirements for Hosted and Self-Hosted clients can be found in the Knowledge Tree folder in <i>CGM webPRACTICE Help</i>.</p> <p>Must be running on the most current version of CGM webPRACTICE. Your Implementation Consultant can provide you with the current version number.</p>

Initials _____

Client Computer Requirements

	Details
Internet Browser	<p>Only Google Chrome or Microsoft® Edge® support CGM Direct Scanning.</p> <p>Note: <u>You must not be using Edge in IE Mode.</u></p>
Scanner	<p>A Twain compliant scanner must be installed on each workstation that will be using CGM Direct Scanning.</p>
Operating System	<p>Windows versions 10 Pro and 11 Pro support CGM Direct Scanning.</p>

Initials _____

Sign to acknowledge understanding of the CGM Direct Scanning requirements.

_____	_____
Authorized IT Representative Name	Date
_____	_____
Signature	Title