CGM webSCAN
Technical Packet
January 09, 2025

CGM webSCAN™

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NOTICE

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Prior to making any upgrades or changes to your server or workstations (hardware or software) you should obtain the most recent version of this document. It is crucial to review the document with your IT Department/Hardware vendor to make sure that any upgrades or changes made will not prevent CGM webSCAN from functioning properly.

You can contact CompuGroup Medical at 888-627-7633 to request a copy of this document or you can access the *Knowledge Tree > Technical Documents* folder in *CGM webPRACTICE Help* to download a copy.

CGM WEBSCAN SETUP PROCESS

To install CGM webSCAN on schedule, you or your IT Department/Vendor must complete this document and return it one week prior to your scheduled installation. Any delays may postpone your installation. If you will be unable to return this document in time, contact your Implementation Consultant at (888) 627-7633.

ABOUT THIS DOCUMENT

This document outlines the technical requirements needed to properly implement CGM webSCAN. This document is directed towards an Information Technology audience.

INSTRUCTIONS

Initial the CGM webSCAN Server Requirements section to acknowledge understanding. (Page 5)

Initial the CGM webSCAN Client Computer Requirements section to acknowledge understanding. (Page 5)

Sign the document to acknowledge understanding. (Page 5)

Return the entire packet to your Implementation Consultant.

Your Implementation Consultant will install CGM webSCAN on your system and inform you when it is complete.

CGM WEBSCAN TECHNICAL REQUIREMENTS

Server Requirements

	Details
CGM webPRACTICE	Must meet the current CGM webPRACTICE System Requirements. The most current version of the CGM webPRACTICE System Requirements for Hosted and Self-Hosted clients can be found in the Knowledge Tree folder in *CGM webPRACTICE Help*. Must be running on the most current version of CGM webPRACTICE. Your Implementation Consultant can provide you with the current version number.

Initials _____

Client Computer Requirements

	Details
Internet Browser	Google Chrome Microsoft® Edge®
Scanner	A Twain compliant scanner must be installed on each workstation that will be using CGM webSCAN. Recommended: Inuvio EcoScan® i4d or i6d Card Scanners, Document Scanners and Automatic Document Feed Scanners.
Operating System	Windows versions 10 Pro and 11 Pro support CGM webSCAN.
Additional Software	.NET Framework 4.7.2 or higher in addition to .NET Framework 3.5 with current Service Packs.

Initials _____

Sign to acknowledge understanding of the CGM webSCAN requirements.

_____   _____
Authorized IT Representative   Date

_____   _____
Signature   Title