



CompuGroup™
Medical

What's New in

CGM webPRACTICE™ v2022.3.0

Final Release Notes

August 10, 2022

CGMwebPRACTICE™
Fully Web-Based Practice Management Suite



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INTRODUCTION

This document provides an overview of new features, resolutions, and enhancements available in the release of CGM webPRACTICE v2022.3.0. Each section defines the specific feature and/or enhancement associated with the new CGM webPRACTICE release, as well as any resolved issues.

NEW FEATURES AND ENHANCEMENTS

This section is not meant to be cumulative and only contains information associated with the CGM webPRACTICE v2022.3.0 release.

Note: You will need to complete the *****Action Required***** items (where applicable) to make sure your system functions properly with this updated version.

As with all updates, for all new menu functionality, you will need to identify which users you want to have access to the new menu functions. Then, you must activate the new menus using the *Model User Menus* function located on the *System, User Management* menu. You must also set the security level that you want on the new menus using the *Change Function Security* function located on the *System, User Management, Function Security Menu*.

Summary of Action Required Items

Page #	Function	Action
7	Import Fee Schedules	Load the updated files if applicable
7	Import RVU Unit Values	Load the updated files if applicable
7	Load the HCPCS Codes	Load the updated files if applicable
7	Load the AMA CPT [®] Codes	Load the updated files if applicable

Summary of Changes to Document

Version 1 of Preliminary Release Notes were released August 2, 2022.

Section	Function	Added/Deleted/Revised

Patient

Change Patient Data – History-Clone (*Patient > Change Patient Data > History > Clone*)

When you clone an encounter, you can now change the **Batch Number** and **Accounting Date**. Previously, you could not change either of those fields. If your practice:

- Uses Batches but they are not required, you will be prompted to complete the **Batch Number** field, but it will not be 'required'. If the **Default Last Batch** check box is selected, the **Batch Number** last used for the current date will default. If you do not enter a **Batch Number**, you will be allowed to edit the **Accounting Date** field.
- Requires Batches, you will be required to complete the **Batch Number** field.

Change Patient Data - History (*Patient > Change Patient Data > History*)

Previously when claims were placed on 'Hold' or if a claim had an 'Exception', these were not recorded in the patient's account in the insurance ledger. They are now recorded in the insurance ledger so the ledger will contain a more detailed history of everything that has transpired for a line item.

Transaction History for 26552 - JONES, AMELIA									
Accounting Date	08-01-2022	Service Date	08-01-2022						
Procedure Code	99214 - OV EST LEV 4	ICD-9:	0						
Procedure Amount	325.00 (1@325.00)	ICD-10:	W21.00XA						
Per Dr/Ins Dr	2 - ANDREW BAKER, MD/2	Encounter ICD-9	0						
Ins Dr Taxonomy	Sports Physician Chiropractor (111NS0005X)	DX's							
Location	1 - MAIN OFFICE	Encounter ICD-10	W21.00XA						
Department	1 - PHYSICIAN	DX's							
Ref Dr	1 - Matt Smith M.D.	Sup#:	Ins: H						
Alt. Desc.		Batch:	Asgn: Y						
		Amount Remaining	\$ 325.00						
		Claim Hold Date:	08-05-2022						
		Claim Hold Reason:	Dr. NPI Missing						
Acct Date	Date	Code	Description	Dr	Lc	Diagnosis	Amount	Applied	Img
Date	Time	Carrier	Action	User	Amount				
08-01-2022	2:46PM	BC - BCBS OF CLE	Claim Hold - Dr. NPI Missing	MGR	325.00				
08-01-2022	2:46PM	BC - BCBS OF CLE	Exception - Invalid State	MGR	325.00				

Note: These entries will not start recording until the v2022.3.0 update has been installed.

System

Demographic Look-up (*System > File Maintenance Menu > Look-Up Functions > Demographic Look-up*)

Added an **Account Access History** Action Column button that will display each time a patient's account was accessed, including the Date, Time, Menu and Function name that was used to access the account, and the User that accessed the patient account.

Account Access History for Account 23936 - ANDERSON, ANDY				System Manager EASTSIDE MEDICAL (1)
Account Change History	23936 - ANDERSON, ANDY			
	Date ▲	Time	Menu Path and Function	User
	07-25-2022	11:56A	System>File Maintenance Menu>Look Up>Demographics	System Manager
	07-15-2022	04:50P	Transactions>Procedure Entry>Procedure Entry - Lead In Screen	System Manager
	07-15-2022	04:50P	Transactions>Procedure Entry>Procedure Entry Function	System Manager
	07-15-2022	04:49P	Transactions>Procedure Entry	System Manager
	07-15-2022	03:46P	Transactions>Procedure Entry>Procedure Entry Function	System Manager
	07-15-2022	03:46P	Transactions>Procedure Entry	System Manager
	07-15-2022	01:22P	Billing>Insurance>Refile Insurance Claims>Procedure Entry Function	System Manager
	07-12-2022	04:12P	System>File Maintenance Menu>Look Up>Demographics	System Manager

When you are done reviewing the entries, click the **Account Change History** Action Column button to return to the *Demographic Changes* screen, otherwise click **Proceed** to return to the *Patient Look-Up* screen.

Tables

Load the HCPCS Codes (*Tables > Procedure Code Table > Load the HCPCS Codes*) *****Action Required*****

Updates to the 2022 HCPCS data files, effective July 1, 2022 are available. To receive the updated codes, you must load the 2022 file.

Import RVU Unit Values (*Tables > Relative Value Schedule Table > Import RVU Unit Values*) ****Action Required****

The Centers for Medicare and Medicaid Services (CMS) have updated the 2022 Medicare Relative Value Unit files (RVUs) effective July 1, 2022. To receive the updated codes, you must load the **2022** file.

Load the AMA CPT® Codes (*Tables > Procedure Code Table > Load the AMA CPT® Codes*) ****Action Required****

The 2022 **PLA** CPT codes are available. The PLA codes are Pathology and Lab CPT Codes for Coronavirus Immunizations and can be loaded by selecting the Pathology and Lab code category.

Import Fee Schedules (*Tables > Fee Schedule Tables > Import Fee Schedules*) *****Action Required*****

The Centers for Medicare and Medicaid Services (CMS) have released the following Fee Schedules:

- 2022 Medicare Physician Fee Schedule, effective July 1, 2022
- 2022 Medicare Clinical Laboratory Fee Schedule, effective July 1, 2022

The updated files are available for import by selecting 2022 in the **Fee Schedule Year** list and the applicable file name in the **Fee Schedule File** list.

Transactions

Payment Entry (*Transactions > Payment Entry*) *****CGM webPAY Clients Only*****

Resolved an issue that would cause the CGM webPAY Credit window to freeze when you tried to post a credit/return for the following scenario: If you collected a CGM webPAY payment using a payment device and posted it to a patient account and did **not** settle the PAX device and then went back into Payment Entry to try to post a credit/return.

Adjustment Journal (*Transactions > Transaction Journals > Adjustment Journal*)

Resolved an issue that caused incorrect amounts to print for the **Unapplied Amounts** when you printed the report by any sorting option other than **Date Order** or **User Code Order**.

Procedure Entry, Unposted Procedures & Unposted Payments

When you allow the auto-posting of co-payments, the logic has been enhanced so that the procedure will be matched with a co-payment if either of the following is true:

- 1) Co-payment doctor matches the procedure's **Performing Doctor or Insurance Doctor**.
- 2) Co-payment doctor code has a **Default Insurance Doctor** defined and that doctor matches the procedure's Performing Doctor or Insurance Doctor. **(New)**

Prior to this change, the matching logic only consisted of #1 above.