



CompuGroup™
Medical

What's New in

CGM webPRACTICE v2026.1.0

Final Release Notes

January 30, 2026

CGM webPRACTICE



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INTRODUCTION

This document provides an overview of new features, resolutions, and enhancements available in the release of CGM webPRACTICE v2026.1.0. Each section defines the specific feature and/or enhancement associated with the new CGM webPRACTICE release, as well as any resolved issues.



NEW FEATURES AND ENHANCEMENTS

This section is not meant to be cumulative and only contains information associated with the CGM webPRACTICE v2026.1.0 release.

Note: You will need to complete the *****Action Required***** items (where applicable) to make sure your system functions properly with this updated version.

As with all updates, for all new menu functionality, you will need to identify which users you want to have access to the new menu functions. Then, you must activate the new menus using the *Model User Menus* function located on the *System, User Management* menu. You must also set the security level that you want on the new menus using the *Change Function Security* function located on the *System, User Management, Function Security Menu*.

Summary of Action Required Items

Page #	Function	Action
10	Load the HCPCS Codes	Load the updated file if applicable
10	Import RVU Unit Values	Load the updated file if applicable
10	Import Fee Schedules	Load the updated files if applicable
10	Load the AMA CPT® Codes	Load the updated file if applicable
9	Unposted Procedures Integration	Enter a Security Level for Delete All if you want to use the new functionality.

Summary of Changes to Document

Preliminary Release Notes were released January 26, 2026.

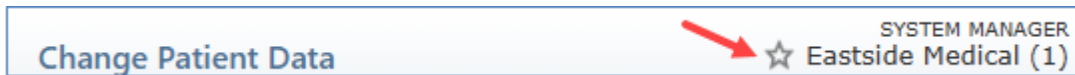
Section	Function	Added/Deleted/Revised
General Enhancements	Address Validation	Added
Collections	Turn Over Functions	Added

General Enhancements

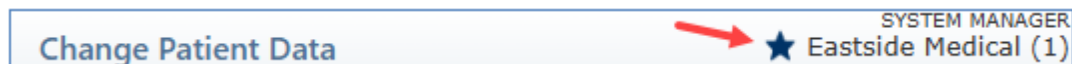
Favorites

Functionality to save your favorite menu functions has been added, which allows you to identify which functions you most commonly use and save them to a list for easier access in the future. You can save up to 100 favorite functions.

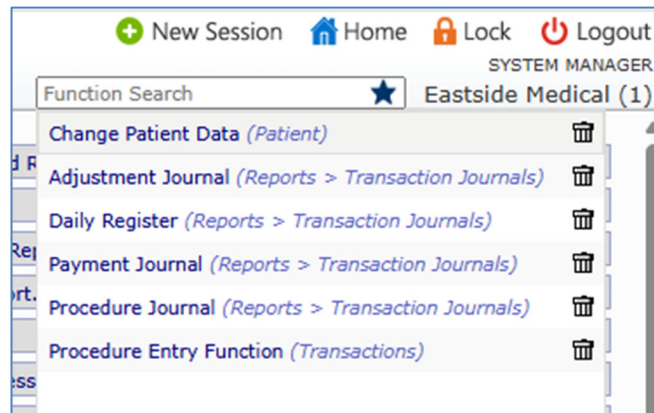
To add a favorite, access any function and click the grey star on the top-right section of the screen (Example for *Patient > Change Patient Data*):



When the function has been saved as a favorite, the star will turn blue. If you want to remove the function from your favorites, click the blue star.



The *Function Search* field will display a blue star after you have saved any favorites. If you click the blue star, your list of favorites will display and you can click one to jump directly to the function. Prior to saving any favorites, a grey star will display in the *Function Search* field.



Notes:

- You can remove a function as a favorite from the list by clicking the trash icon.
- The favorites are listed in the order they appear in the CGM webPRACTICE menus. *Patient* function first, then *Schedule, Reports*, etc. Also functions in the same menu folder are listed together. For example: *Reports > Transaction Journals* as shown above.
- The favorites functionality is not available in Internet Explorer or Edge in IE Mode

General Enhancements (cont.)

Address Validation

The address validation functionality available throughout the system has been switched to a new vendor.

Self-Hosted clients only: This will require your server to be able to communicate with https://*.emdscloud.com. An updated System Requirements document with this new information is available in CGM webPRACTICE Help (*Knowledge Tree > Technical Documents > System Requirements – Self-Hosted*) and on the CGM Customer Portal.

Collections

Third Party Review and Turn Over Reports (Collections > Patient Collections > Turn Over Functions)

The Print Here versions of both reports has been reformatted to make it easier to read. The following enhancements were added to the reports.

- Added the Guarantor's Cell phone number, DOB & SSN
- Now prints (SAME AS PT) after the Guarantor's name when the Guarantor and the Patient are the same.
- When the Guarantor is different than the Patient, the Patient's information will be indented to the right three spaces to make it easier to identify the difference.

Below are samples of the *Third Party Turn Over* report.

Example of when the Guarantor and the Patient are the same:

Jan 28, 2026		EASTSIDE MEDICAL								Page 5
		Numeric Third Party Turn Over Report								
		Doctor 1 - CATHY CASTNER, MD, DO								
		Date Last Populated 01-28-2026 AT 12:04A BY CGM webPRACTICE								
		Aged by Accounting Date								
Acc ID#	Guarantor's Information	Last Visit	Last Payment	Total Balance	Current Balance	30 Day Balance	60 Day Balance	90 Day Balance	120 Day Balance	150 Day Balance
26623	Dash, Khloe (SAME AS PT) 355 Chase St Tracy, CA 95391-1045 H: C:510-366-2023 DOB:01-04-1986 SSN:555-66-8559 Guarantor's Employer: YSL NORDSTORM 1200 Broadway Plz Walnut Creek, CA 94596-5129	12-17-25 Delinquent Balance	09-08-25	230.00 325.00				-10.00	300.00	-60.00
	Primary Insurance > CI - CIGNA									
	Deductible Amount > 0.00									
	Co-Pay Amount > 15.00									
	Liability Percentage > 100									
Service Date	Proc Code	Proc Description	Patient	Original Chg	Pt Balance					
05-19-2023	99214	OV EST LEV 4	Khloe	325.00	315.00					
11-14-2024	99212	OV EST LEV 2	Khloe	62.32	22.32					
08-21-2025	88360	TUMOR IMMUNOHISTOCHE	Khloe	200.97	175.97					
09-04-2025	99214	OV EST LEV 4	Khloe	325.00	300.00					
09-08-2025	99223	HOSP ADMIT LEV 3	Khloe	290.00	90.93					
09-23-2025	NS	NO SHOW	Khloe	25.00	25.00					
10-15-2025	99213	Ne	Khloe	160.00	-10.00					
Total Patient Balance				230.00				-10.00	300.00	-60.00

Example of when the Guarantor and the Patient are different:

Jan 28, 2026		EASTSIDE MEDICAL								Page 11
		Numeric Third Party Turn Over Report								
		Doctor 2 - ANDREW BAKER, MD								
		Date Last Populated 01-28-2026 AT 12:04A BY CGM webPRACTICE								
		Aged by Accounting Date								
Acc ID#	Guarantor's Information	Last Visit	Last Payment	Total Balance	Current Balance	30 Day Balance	60 Day Balance	90 Day Balance	120 Day Balance	150 Day Balance
26908	Williamson, MAX 744 Thornton Dr Union City, CA 94587 H:925-333-6666 C:925-444-6565 DOB:06-08-1988 SSN:666-44-8888 Guarantor's Employer: SOUTHWEST AIRLINES 2394 E UNIVERSITY PHOENIX, AZ 85111	09-23-25 Delinquent Balance		25.00 25.00						25.00
	Williamson, Tiffany Pat Phone #: 925-333-6666 C: 925-336-6565 DOB: 10-22-1987 SSN: 664-58-2555 Last Stm: 01-14-2026 Patient's Employer: Legoland 1 Legoland Drive Carlsbad, CA 92008									
	Primary Insurance > AET - AETNA									
	Deductible Amount > 500.00									
	Co-Pay Amount > 35.00									
	Liability Percentage > 100/80									
Service Date	Proc Code	Proc Description	Patient	Original Chg	Pt Balance					
09-23-2025	NS	NO SHOW	Tiffany	25.00	25.00					
Total Patient Balance				25.00						25.00

Reports

Patient Detail to Excel (*Reports > Patient Listings > Patient Detail to Excel*)

New data elements have been added for all the fields contained in the Case Management screen.

Case Management system Manage
★ EASTSIDE MEDICAL (1)

23936 - ANDERSON, ANDY

Case Type: ✓

Case Description: ✓

Accident Type: Job Auto Other None

Accident State:

Primary Diagnosis:

Date Last Worked: : Date of Ill, Inj, Lmp: :

Date of First Visit: : Date First PCP Visit: :

Start Total Disability: : End: :

Start Partial Disability: : End: :

Start Light Duty: : End: :

Date Unable to Work: : Date Able to Work: :

Discharge Date/MMI: :

Restrictions:

Permanent Restrictions:

Billing Group:

Fee Schedule:

Insurance Primary:

Secondary:

Tertiary:

Statement Billing:

Comment:

Doctor:

Therapist:

Referring Doctor:

Location:

Claim Number:

Adjuster Code:

Adjuster Name:

Adjuster Phone:

Adjuster Fax:

Case Manager Code:

Case Manager Name:

Case Manager Phone:

Case Manager Fax:

Employer:

Termination Date:

Protocol:

In addition, numerous data elements and Excel column heading names have been updated or corrected for consistency.

System

Unposted Procedures Integration (System > Database Maintenance Menu > Integrations > Transactions Integrations > Unposted Procedures Integration) ***Action Required***

New **Security Level for Delete All** and **Password for Delete All** fields have been added.

Unposted Procedures Integration	
Post Button - Auto-post Co-pays	<input checked="" type="checkbox"/>
Manual Posting - Auto-post Co-pays	<input checked="" type="checkbox"/>
Check for Duplicate Transactions	<input checked="" type="checkbox"/>
Display DMS Hospital Note	<input type="checkbox"/>
Maximum # of Encounters to Display	<input type="text" value="99"/>
Security Level for Delete All	<input type="text" value="9"/>
Password for Delete All	<input type="password" value="••"/>

These fields control whether the new **Delete All** Action Column button that is now available in the *Unposted Procedures* function displays or not. If a **Security Level** is not entered, the **Delete All** button will not display in *Unposted Procedures*. If a **Security Level** is entered, Users with a security level less than the security level defined will not see the **Delete All** button. For additional security, you can define a **Password for Delete All** so the functionality can only be used in *Unposted Procedures* by Users with the appropriate security level and by entering a password. For additional information, see the *Unposted Procedures* entry in the *Transactions* section of these release notes.

Tables

Import Fee Schedules (*Tables > Fee Schedule Tables > Import Fee Schedules*) *****Action Required*****

The Centers for Medicare and Medicaid Services (CMS) have released the following Fee Schedules:

- 2026 Medicare Physician Fee Schedule, effective January 1, 2026
- 2026 Medicare Clinical Laboratory Fee Schedule, effective January 1, 2026
- 2026 Medicare DME Fee Schedules; Prosthetics/Orthotics and Supplies (DMEPOS), effective January 1, 2026

The updated files are available for import by selecting 2026 in the **Fee Schedule Year** list and the applicable file name in the **Fee Schedule File** list.

Load the AMA CPT® Codes (*Tables > Procedure Code Table > Load the AMA CPT® Codes*)

The 2026 CPT codes are available.

Load the AMA CPT® Codes (*Tables > Procedure Code Table > Load the AMA CPT® Codes*)

The 2026 **PLA** CPT codes effective January 1, 2026 are available. The PLA codes are Pathology and Lab Specific CPT Codes and can be loaded by selecting the **Pathology and Lab** code category.

Load the HCPCS Codes (*Tables > Procedure Code Table > Load the HCPCS Codes*) *****Action Required*****

Updates to the 2026 HCPCS data files, effective January 1, 2026 are available. To receive the updated codes, you must load the 2026 file.

Import RVU Unit Values (*Tables > Relative Value Schedule Table > Import RVU Unit Values*) ****Action Required****

The Centers for Medicare and Medicaid Services (CMS) have updated the 2024 Medicare Relative Value Unit files (RVUs) effective January 1, 2026. To receive the updated codes, you must load the **2026** file.

Maintain ANSI CARC/RARC Codes (*Tables > ANSI CARC/RARC Table > Maintain ANSI CARC/RARC Codes*)

The updated Claim Adjustment Reason Codes (CARC) and Remittance Advice Remark Codes (RARC), effective November 1, 2025, have been released.

Transactions

Procedure Entry and Edit an Encounter (Transactions > Procedure Entry)

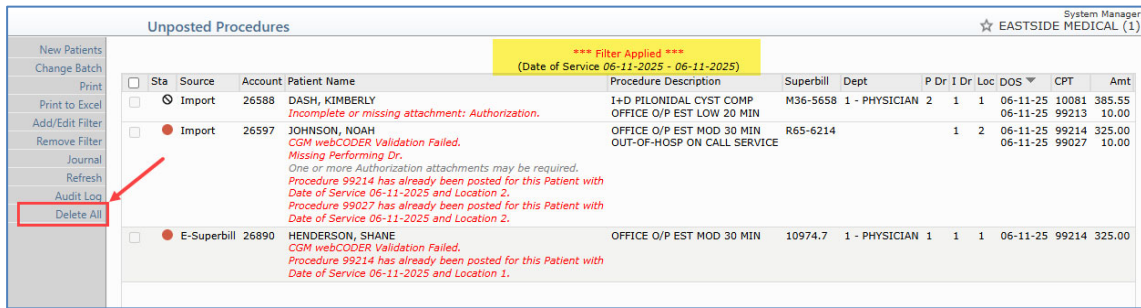
The keyboard shortcut for **Add a Case** was changed from **Alt+D** to **Alt+B** to eliminate conflicts with other keyboard shortcuts.

Unposted Procedures (Transactions > Unposted Procedures)

A new **Delete All** Action Column button has been added which allows you to delete all the encounters currently displayed in *Unposted Procedures*. If you have a filter defined, it will delete all unposted procedures currently displayed by the filter options. If you have no filter defined, it will delete all the Unposted Procedures. For additional information, see the *Unposted Procedures Integration* entry in the *System* section of these release notes.

Sample functionality when a Filter is defined:

Access the *Unposted Procedures* function and define a Filter for Date of Service 06-11-2025 Only three encounters display.



Sta	Source	Account	Patient Name	Procedure Description	Superbill	Dept	P Dr	I Dr	Loc	DOS	CPT	Amt
Import	26588	DASH, KIMBERLY	I+D PILONIDAL CYST COMP	M36-5658	1 - PHYSICIAN	2	1	1	06-11-25	10081	385.55	
Import	26597	JOHNSON, NOAH	OFFICE O/P EST LOW 20 MIN	R65-6214			1	2	06-11-25	99213	10.00	
E-Superbill	26890	HENDERSON, SHANE	OFFICE O/P EST MOD 30 MIN	10974.7	1 - PHYSICIAN	1	1	1	06-11-25	99214	325.00	

When you click the **Delete All** Action Column button, you will be required to enter a **Password** if one has been stored in the Unposted Procedures Integration function.

Unposted Procedures

Password required for Delete All

Password

Transactions (cont.)

Transaction Detail to Excel *(Transactions > Transaction Journals > Transaction Detail to Excel)*

The following fields have been added to the **Print** function to enhance the filtering options available:

- From Diagnosis Code
- Through Diagnosis Code
- Billing Group

Transaction Detail to Excel Reports - Print

Clear Fields

From Patient: []
Through Patient: []
From Performing Dr: [] [v]
Through Performing Dr: [] [v]
From Location: [] [Q] []
Through Location: [] [Q] []
From Procedure Code: [] [Q] []
Through Procedure Code: [] [Q] []
From Date: 01-01-2025 []
Through Date: 12-02-2025 []
From Diagnosis Code: W53.01 [Q] Bitten by mouse
Through Diagnosis Code: W53.81XS [Q] Bitten by other rodent, sequela
Billing Group: [] [Q] []
Print By: Accounting Date Service Date ✓
Include Negated Charges:

In addition, each time you access the **Print** function the system will remember the settings you last used and default them. The settings are stored by **User Code** and **Database**. A new **Clear Fields** Action Column button allows you to easily clear all the fields in the **Print** function if needed.

The **Copy Report** function has also been enhanced, so if you are authorized to access other databases you can copy the report to those databases.

Transaction Detail to Excel Reports

Copy Report
Print Report

Report Name: Billing Dept Report
Description: Weekly Transaction Details
Custom Heading Line 1: Sorted
Custom Heading Line 2: []

Excel Columns 'A'

A	Patient Account Number (P1.0)
B	Patient Lastname, Firstname (P1)
C	Proc-Chg Acct Date (T9.0)

Transaction Detail to Excel Reports - Copy Report Billing Dept Report

Copy to Database: 1 | EASTSIDE MEDICAL (1) [v] ✓
Report Name: Billing Dept Report ✓
Description: Weekly Transaction Details
Custom Heading Line 1: Sorted by Billing Group
Custom Heading Line 2: []

Transactions (cont.)

Procedure Entry Function (*Transactions > Procedure Entry Function*) and

Edit an Encounter (*Transactions > Edit an Encounter*)

If there are multiple active primary or secondary insurance policies for an account, an asterisk will now display to the right of the insurance policy(s).

Procedure Entry Function					
Name	23936 - ANDERSON, ANDY		Ins	MED* Y / AARP Y	
Date	12-19-2025	DOB: 11-30-1971 (54) M	Billing Group	MED	Last Visit: 04-27-2023 (TIME)

Unposted Procedures (*Transactions > Unposted Procedures*)

If there are multiple active primary, secondary or tertiary insurance policies for an account, an asterisk will now display to the right of the insurance policy(s).

Unposted Procedures						
Entered By	Loc	Multiplier	Primary Ins	Secondary Ins	Tertiary Ins	
10:30 SYSTEM MANAGER	5	1	Group Health and Incorporated (GHI)*	ACME ins company (ACME)		
37:09 SYSTEM MANAGER	1	1	Group Health and Incorporated (GHI)*	ACME ins company (ACME)		
07:05 SYSTEM MANAGER	5	2	Group Health and Incorporated (GHI)*	ACME ins company (ACME)		

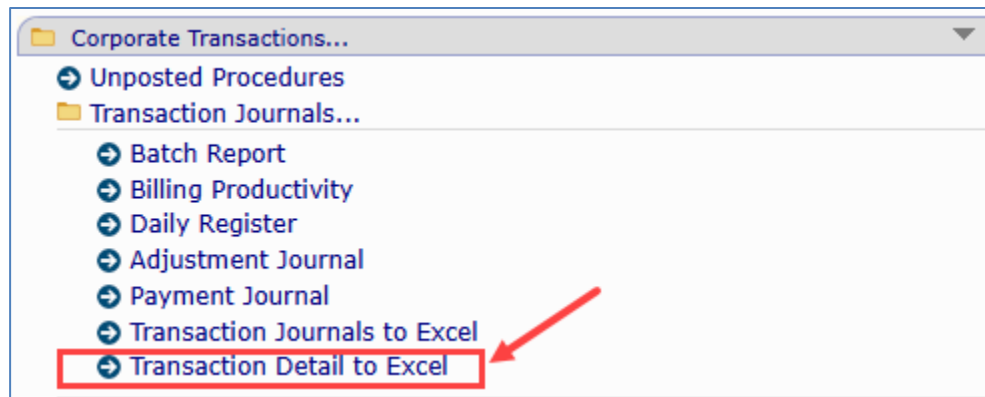
Corporate

Transaction Journal to Excel – Payments (*Corporate > Corporate Transactions > Transaction Journals > Transaction Journal to Excel*)

In the version 2025.4.0 update, we failed to mention that the **Include Pmt Breakdown** check box was added to the corporate version of this report.

Transaction Detail to Excel (*Corporate > Corporate Transactions > Transaction Journals > Transaction Detail to Excel*)

A new corporate version of this report has been added and enhanced with the same changes made to the standard *Transaction Detail to Excel* report. For additional information, see the **Transaction Detail to Excel** entry under the *Transactions* section of these release notes.



Note: You will need to add the **Database** data element to each saved report definition for the Database number to print on the reports.